| 2024 Harmony Valley Farm CSA Delivery Calendar - Lunds - Fridays |                  |                  |                 |                  |                                |                                  |                              |
|--|------------------|------------------|-----------------|------------------|--------------------------------|----------------------------------|------------------------------|
| MAY  | JUNE             | JULY             | AUG             | SEPT             | OCT                            | NOV                              | DEC                          |
| May 10<br>Green  | June 7<br>Green  | July 5<br>Green  | Aug 2<br>Green  | Sept 6<br>Brown  | Oct 4<br>Brown                 | *Nov 1<br>Brown                  | *Dec 6<br>Green and<br>Brown |
| May 17<br>Brown and<br>Meat                                      | June 14<br>Brown | July 12<br>Brown | Aug 9<br>Brown  | Sept 13<br>Green | Oct 11<br>Green                | *Nov 8<br>Green and<br>Brown     | *Dec 13<br>Meat Only         |
| May 24<br>Green  | June 21<br>Green | July 19<br>Green | Aug 16<br>Green | Sept 20<br>Brown | Oct 18<br>Brown                | Nov 15<br>No CSA<br>Meat Only    | Dec 20<br>Green and<br>Brown |
| May 31<br>Brown  | June 28<br>Brown | July 26<br>Brown | Aug 23<br>Brown | Sept 27<br>Green | Oct 25<br>Green                | *Nov 22<br>Green and<br>Brown    | Dec 27<br>No CSA             |
|  |                  |                  | Aug 30<br>Green |                  | See<br>Important<br>Note Below | Nov 28<br>No CSA<br>Thanksgiving | See you in<br>the Spring!    |

**FLEX SHARE CSA MEMBERS:** You may choose any delivery date for your Vegetable Flex boxes on delivery dates May through December. Selected dates may be changed after the start of the season. If you would like to make a change, contact our CSA Coordinator (csa@harmonyvalleyfarm.com) before Noon on Tuesday the week of the desired change.

# Vegetables

### WEEKLY Vegetables

30 deliveries May - December May 10, 17, 24, 31 June 7, 14, 21, 28 July 5, 12, 19, 26 August 2, 9, 16, 23, 30 September 6, 13, 20, 27 October 4, 11, 18, 25 November 1, 8, 22 December 6, 20

### Peak Season Vegetables

20 Weekly deliveries June -October June 21, 28 July 5, 12, 19, 26 August 2, 9, 16, 23, 30 September 6, 13, 20, 27 October 4, 11, 18, 25 November 1

## Autumn Vegetables

4 Weekly deliveries November to December November 8, 22 December 6, 20

## Spring Vegetables

6 Weekly deliveries May 10, 17, 24, 31 June 7, 14

### Every other Week Vegetables GREEN Week Delivery

17 deliveries May - December May 10, 24 June 7, 21 July 5, 19 August 2, 16, 30 September 13, 27 October 11, 25 November 8, 22 December 6, 20

### Every other Week Vegetables BROWN Week Delivery

17 deliveries May - DecemberMay 17, 31June 14, 28July 12, 26August 9, 23September 6, 20October 4, 18November 1, 8, 22December 6, 20Change.

Meat: 3 Delivery Dates Delivery on <u>Thursdays</u> to any of our residential CSA sites

May 16 - **Beef Only** November 14 - **Beef & Pork** December 12 - **Beef & Pork** 

Our meat share offerings and package descriptions are outlined on our **Meat Sign-Up Form**. These shares include our meat club, in 15 and 25 pound quantities. Sign up for all 3 deliveries with one purchase and receive a discount. Please visit our website for more information.

# \*ATTENTION ALL MEMBERS\*

Please note our delivery schedule changes starting the first week in November. **Deliveries will be every**other-week in November and **December. Both Green and Brown** week shares will be delivered in the same week. Please make note of this change in the schedule so you do not miss out on any shares. We will not issue credit or replace missed or forgotten shares.

Please keep this delivery calendar for easy reference throughout the season! It is your responsibility to know your delivery dates. Hang a copy on the refrigerator and take a copy to work - you can never have too many!



## FREQUENTLY ASKED QUESTIONS ABOUT CSA

#### WHAT IF.....

**...I forget to pick up my share(s)?** It is your responsibility to know when and where to pick up your shares. **The farm does not issue credits for forgotten and/or unclaimed shares**. If you forget to pick up your share(s), contact both your site coordinator and the farm as soon as possible. There is no guarantee there will be a box available for you as we ask our site hosts to find a home for them after site hours so they are not wasted. Nonetheless, with timely notification we may be able to connect you with a share.

**...I cannot pick up my share(s) during the designated hours?** First, consider asking another person to pick up your share(s) for you. **Remember, if someone else picks up your share on your behalf, it is your responsibility to make sure they know where to go and what to do.** You may also choose to contact your site coordinator before delivery day to make special arrangements. Our coordinators are volunteers. They are not required to accommodate these requests, but may agree to do so if they are willing and able. Please do not ask them to make special arrangements more than once or twice in a season.

#### ...there is a week I am not able to pick up my share?

- Arrange to have another person pick up your share(s) and hold it for you until you return, or gift your share to them. If someone else picks up your share on your behalf, it is your responsibility to make sure they know where to go and what to do.
- If necessary, we can deliver your box to a different site for a week. However, we are unable to change delivery dates unless you are signed up for the Flex Vegetable share. You must notify us of any requested changes to your week's delivery by Noon on Tuesday.
- Contact the farm by Noon on Tuesday of delivery week and ask us not to make a box for you. **The farm does not give credit or replace canceled deliveries.**

### ....I go to the site on my pick up day and there is not a share for me?

- Verify your name is on the Customer Checklist. If your name is not listed, we have not prepared a box for you. Please do not take a box. If you are an Every-Other-Week or Flex Vegetable share member, confirm this is a week you are scheduled to receive a delivery. If you believe your name should be on the list and it is not, contact the farm. If we have made an error, we would like to correct it.
- If your name is on the list but there is not a box available for you, contact both your site coordinator and the farm either by phone or email. Please notify us of any shortage as soon as possible on the day of delivery. The more time that elapses, the more difficult it is for us to connect you with a share. If necessary, leave a message with your name, phone number, delivery site and the share(s) you are missing. If you share a box with another household, make sure you know which name the share is listed under and confirm your share partner has not already picked up that week.

#### WHERE CAN I FIND .....

**...my site coordinator's contact information?** The site guide in your Welcome Packet includes your site coordinator's information and site details. The wall calendars available at your delivery site also have this information in the back. Additionally, this information is included at the end of every "What's In the Box" email.

**...a calendar with my delivery dates?** Turn this document over and you'll see all the delivery dates outlined for each share type. This document is also available on our website and is included in your Welcome Packet. We also provide you with a wall calendar full of useful information and resources. These calendars are available at your delivery site early in the beginning of the season.

**...what share(s) I am signed up for?** Your share(s) are listed on your receipt/invoice included in your Welcome Packet. You also receive a copy of your receipt/invoice via email from our bookkeeper. Lastly, the share(s) you are signed up for are listed next to your name on the checklist at the delivery site.

**...information to help me prepare and store my produce?** We encourage you to read the "What's In the Box" email each week as it contains all of this information and more! You can also refer to the storage guide in the back of your wall calendar available at your delivery site at the beginning of the season.

**...additional recipes for the items in my box?** Chef Andrea's weekly "Cooking With the Box" article published on our blog is an excellent resource. Our website also has a searchable recipe database to connect you to recipes we have featured in previous newsletters. We also recommend purchasing a CSA focused cookbook such as FairShare's *From Asparagus to Zucchini* and/or *Farm-Fresh and Fast*.

### WHAT IF I NEED TO CONTACT THE FARM......

If you have any further questions or issues, please call or email and we will do our best to assist you. Also, please contact us to update your phone number, email or mailing address should they change.

CSA Coordinator: (608) 483-2143 x2 or csa@harmonyvalleyfarm.com