

FLEX share customers please use this calendar to choose your delivery dates between May & December, regardless of whether it is a "green" or "brown" week. These colors signify our Every other Week customer's delivery dates as well as fruit (green weeks) or coffee & cheese (brown weeks) deliveries. Any changes to your FLEX delivery schedule must be made by NOON on TUESDAY the week of the desired change. Call or email Terri to make changes; make sure you get a confirmation. **All CSA Members:** Keep a copy of your delivery schedule! It is your responsibility to know your delivery dates.

2010 CSA Delivery Calendar - La Crosse, Onalaska, Viroqua & the Farm - FRIDAYS								
MAY	JUNE	JULY	AUG.	SEPT.	OCT.	NOV.	DEC.	JAN.
Green May 7	Green June 4	Green July 2	Brown Aug 6	Brown Sept 3	Brown Oct 1	Green & Brown Nov 5	Green & Brown Dec 3	
Brown May 14	Brown June 11	Brown July 9	Green Aug 13	Green Sept 10	Green Oct 8	Nov 12 Meat Delivery only - No CSA	Dec 10 Meat Delivery only - No CSA	Jan 7, 2011 Extended Season Veggies, Fruit, Coffee, Cheese
Green May 21	Green June 18	Green July 16	Brown Aug 20	Brown Sept 17	Brown Oct 15	Green & Brown Nov 19	Green & Brown Dec 17	No Box Jan 14
Brown May 28	Brown June 25	Brown July 23	Green Aug 27	Green Sept 24	Green Oct 22	No Box-Happy Thanksgiving!	December 24 & 31 No Box Happy Holidays!	Jan 21, 2011 Extended Season Veggies, Fruit, Coffee, Cheese, Meat
		Green July 30			Brown Oct 29			
						<p>CSA member events at the farm! Everyone is invited: Strawberry Day: Sunday, June 20 Summer Barn Dance: Saturday, July 10 Harvest Party: Sunday, September 26</p>		

Vegetables

<p>WEEKLY Vegetables 30 deliveries May-December May 7, 14, 21, 28 June 4, 11, 18, 25 July 2, 9, 16, 23, 30 August 6, 13, 20, 27 September 3, 10, 17, 24 October 1, 8, 15, 22, 29 November 5, 19 December 3, 17</p>	<p>Peak Season Vegetables 20 Weekly deliveries June-October June 18, 25 July 2, 9, 16, 23, 30 August 6, 13, 20, 27 September 3, 10, 17, 24 October 1, 8, 15, 22, 29</p>
<p>Every other Week Vegetables GREEN Week 17 deliveries May-December May 7, 21 June 4, 18 July 2, 16, 30 August 13, 27 September 10, 24 October 8, 22 November 5, 19 December 3, 17</p>	<p>Extended Season Vegetables (a separate purchase of two root/storage vegetable boxes) will be delivered January 7 & 21, 2011</p> <p>Every other Week Vegetables BROWN Week 17 deliveries May-December May 14, 28 June 11, 25 July 9, 23 August 6, 20 September 3, 17 October 1, 15, 29 November 5, 19 December 3, 17</p>

<p>Cheese Shares will be delivered on Brown Weeks, May – January.</p> <p>Cuatro Queso (the first four cheese deliveries only) delivery dates: May 14, 28 and June 11, 25</p> <p>19 Full Cheese Share delivery dates: May 14, 28 June 11, 25 July 9, 23 August 6, 20 September 3, 17 October 1, 15, 29 November 5, 19 December 3, 17 January 7, 21 (2011)</p> <p>10 Once a Month Cheese Share delivery dates: May 14, June 11, July 9, August 6, September 3, October 1, October 29, November 19, December 17, January 21 (2011)</p>
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Cheese

Fruit

<p>Fruit Shares are delivered on Green Weeks, June – January. The fruit share is available as 10 Summer Fruit boxes, 6 Winter Fruit boxes, or the 16 Full Fruit share boxes (both Summer & Winter fruit deliveries).</p> <p>If you signed up for the Full Fruit share, you will have deliveries on each of the dates below.</p> <p>10 Summer Fruit boxes will be delivered: June 18 July 2, 16, 30 August 13, 27 September 10, 24 October 8, 22</p>	<p>6 Winter Fruit boxes will be delivered: November 5, 19 December 3, 17 January 7, 21 (2011)</p>
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<p>19 Coffee Shares will be delivered on Brown Weeks, May – January: May 14, 28 June 11, 25 July 9, 23 August 6, 20 September 3, 17 October 1, 15, 29 November 5, 19 December 3, 17 January 7, 21 (2011)</p>
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Coffee

Questions? Email csa@harmonyvalleyfarm.com or call Terri 608/483-2143 x2

Local Wisconsin CSA Delivery Sites

Local Sites	Friday Delivery	Hours
VIROQUA	109 Center St	4 - 8 pm
LA CROSSE	122 S. 16th Street	4 - 8 pm
ONALASKA	N 4351 Pralle Rd. (off Cty Rd OS)	5 - 8 pm
The FARM	S 3442 Wire Hollow Rd.	3 - 8 pm

•Contact your site coordinator in advance if you will be late to pick up your share. **We do not publish CSA site coordinator contact info on the web; we send those details to you via mail and email prior to your first delivery. Site coordinator contact info can also be found in the CSA calendar/manual. Keep that info handy all season long!**

•Bring your own bag, box or cooler to transport your shares home, leaving the wax boxes at your site for us to pick up and re-use.

•Help keep your site neat and clean; put your unfolded boxes in the boxes provided for them.

•Be mindful when picking up your CSA delivery. Check your name off the check list at your site for any share you intend to pick up. Only pick up shares listed on the check list with your name.

Important CSA Delivery Info and FAQ

We at the farm do our part when we grow, pack and deliver fresh, tasty and nutritious produce for you to pick up and enjoy; it is up to *you* to make the most out of your CSA membership. The farm cannot issue credit for unclaimed, forgotten, canceled, or otherwise missed deliveries.

I will be late to pick up my share this week. What should I do? Contact your site coordinator **in advance** and let them know you wish to pick up your CSA shares later. They will arrange to keep your box and make it available for you to pick up later. If you neglect to notify them ahead of time, you can assume your box was given to a food pantry or an appreciative family after site hours ended.

I forgot to pick up my share this week. What should I do? Contact your site coordinator and Terri at the farm as soon as possible. **After hours on delivery day there is no guarantee that there will still be a box available for you at your site**, but it is always worth a try. The farm cannot issue credit for unclaimed or forgotten shares, but we will help you locate a box if one is available. The sooner we know you would like to claim your shares, the easier it will be to help you get them, whether from your site or another site in the area.

When I got to my site, there wasn't a box for me. What should I do?

•First, make sure your name is on the check off list. If you share a box with another household, make sure you know under what name your share is listed and that your share partners have not already picked up that week. Your site coordinator is not required to be at home on delivery day, but if you are there during delivery hours, knock on the door and see if s/he is available to assist you before you leave.

•**If your name is not listed, we have not prepared a box for you. Please do not take a box; you will be taking someone else's share!** If you are an "Every other Week" share member, you might be at your site on the wrong week. If you believe your name should be on the list, contact Terri at the farm; she will look into the situation and help find a solution.

•If your name is on the list but there is not a box available for you, contact *both* your site coordinator and Terri at the farm immediately; leave a message with your name and the share(s) you are missing. You may have to go to another delivery site, but we are generally able to source an extra box if needed.

I am unable to pick up my share this week. What should I do?

•Arrange to have another person pick up your share(s). If you will be out of town, you may want to give your box to someone who may be interested in joining the CSA next season! **If you have a friend, neighbor, or family member pick up your share(s) for you, make sure they know where to go and what to do, as well as what shares you are signed up to receive.**

•Contact the farm by Monday and ask us not to make a box for you that week. The farm does not give credit for canceled deliveries.

•Contact your site coordinator before delivery day and ask them to find a good home for your box or to put the box contents into the "Swap" box at your site.

I will be out of town for a delivery. Can you postpone my deliveries until the next week? We can deliver your box to a different site for a week (or more) if you wish, but we are unable to change delivery dates, unless you are on the Flex plan. We suggest that you find someone to pick up and store (or enjoy) your shares for you, or cancel your delivery. Sorry, the farm does not give credit for canceled deliveries.

How to contact the farm

If you have any problems with your box, delivery site, or anything else, please call or email and discuss it with us. We will do our best to explain or rectify the situation. Also, contact us to update your phone number, email or mailing address.

Terri (CSA coordinator) 608/483-2143 x2 csa@harmonyvalleyfarm.com

If you have any questions about what to do with the contents of your box, our Chef is a great resource. Call or email with your cooking and recipe questions or suggestions: 608/483-2143 x6 chef@harmonyvalleyfarm.com

Questions? Email csa@harmonyvalleyfarm.com or call Terri 608/483-2143 x2